Georgia Power

Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

PUBLIC DISCLOSURE

December 15, 2022

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

RE: Order Establishing A Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium ("Methodology Order"), Docket No. 42516
Data for November 2022

Dear Ms. Tanner:

Enclosed for filing in the above-referenced proceeding is Georgia Power Company's ("Georgia Power" or "Company") Monthly Report, reflecting data for November 2022. The Company's Monthly Report is no longer required by the above styled Order, but the Company is voluntarily continuing its reporting through December 2022 and may further extend that reporting as necessary. This Report includes the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Monthly Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission's disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

The Commission required single hard copy will be provided at a later date once the Alternative Electronic Filing Procedure policy has been discontinued.

If you have any questions, please call Cheryl Johnson at 404-506-6837.

Sincerely,

/s/ Kelley M. Balkcom

Kelley M. Balkcom
Director of Regulatory Affairs
Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

GEORGIA POWER COMPANY
DOCKET NO. 42516

PSC Monthly Bad Debt Report

BASIS FOR THE ASSERTION THAT THE INFORMATION SUBMITTED IS TRADE SECRET

As part of Georgia Power Company's 2019 Rate Case filed in Docket No. 42516, Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for October and November 2022. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	Definition
Number of customers	Number of Customers - All Classes
Dollar amount billed	Revenue - Total Electric Service
Total receipts	Sum of Payments
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to new premise
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise
Total number of accounts past due	Number of Accounts 30+ days in Arrears
30 - 60 days past due	Number of Accounts in 30-60 Day Arrears
60 - 90 days past due	Number of Accounts in 60-90 Day Arrears
90 - 120 days past due	Number of Accounts in 90-120 Day Arrears
120+ days past due	Number of Accounts in 120+ Days Arrears
30 - 60 days past due	Dollars of Accounts in 30-60 Day Arrears
60 - 90 days past due	Dollars of Accounts in 60-90 Day Arrears
90 - 120 days past due	Dollars of Accounts in 90-120 Day Arrears
120+ days past due	Dollars of Accounts in 120+ Days Arrears
Total dollar value of accounts past due	Total Dollars of Accounts in Arrears
Number of customers charged a late payment fee	Number of Accounts billed late payment charge
Dollar value of late payment fees charged	Dollars of Accounts billed late payment charge
Number of disconnection notices issued	Disconnect messages issued on bill
Number of installment payment plans (A) established	Installment payment plans established
Dollars associated with installment payment plans (A) established	Dollars associated with installment payment plans established
Number of installment payment plans (B) established	Installment payment plans (B) established on customers who self-identified as sheltering in place
Dollars associated with installment payment plans (B) established	Dollars associated with installment payment plans (B) established on customers who self-identified as shelteri
Number of installment payment plans (A) billed in full	Count of installment payment plan businesses that final billed (does not indicate paid or account closed)
Number of failed installment payment plans (A)	Count of installment payment plans recorded in bad debt
Number of disconnections for nonpayment	Number of accounts disconnected for nonpayment
Number of service reconnections after disconnection for nonpayment	Number of accounts with restored service after disconnect for nonpayment
Gross number of all accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)
Net dollar value of accounts written off as uncollectible	Net Charge Off
Number of accounts from PrePay to Post Pay	Accounts transitioning from PrePay to Post Pay
Number of accounts from Post Pay to PrePay	Accounts transitioning from Post Pay to PrePay

PSC Monthly Bad Debt Report

	2020	2020	2020	2020	2020	2020
ALL CUSTOMER CLASSES	**APR**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,603,894	2,609,476	2,613,933	2,616,668	2,620,192	2,624,760
Dollar amount billed	$ 534,166,504	$ 546,449,772	$ 660,476,216	$ 777,186,872	$ 809,239,741	$ 772,862,524
Total receipts	$ 618,076,819	$ 620,714,909	$ 658,237,393	$ 715,600,602	$ 854,564,450	$ 897,365,337
Number of customers charged a security deposit for a new account	1,597	1,816	1,640	1,926	2,050	1,900
Dollar value of security deposits charged for a new account	$ 764,642	$ 751,775	$ 612,815	$ 746,196	$ 1,020,347	$ 1,132,333
Number accounts that transferred a security deposit to a new premise	9,915	10,364	10,536	7,745	8,038	8,033
Dollar value of security deposits transferred to a new premise	$ 1,473,385	$ 1,428,682	$ 1,202,473	$ 1,192,726	$ 868,859	$ 860,620
Total number of accounts past due	485,341	452,738	433,925	372,173	367,082	401,148
30 - 60 days past due	482,495	448,843	429,328	368,827	365,112	400,051
60 - 90 days past due	152,201	164,851	171,448	95,257	40,708	39,463
90 - 120 days past due	29,442	72,952	91,061	52,974	11,915	5,312
120+ days past due	4,636	18,461	43,375	30,930	8,116	1,962
30 - 60 days past due	$ 77,657,240	$ 64,989,060	$ 60,691,953	$ 58,509,902	$ 68,957,334	$ 76,539,892
60 - 90 days past due	$ 19,621,261	$ 22,160,595	$ 20,586,753	$ 11,284,821	$ 5,390,060	$ 5,115,119
90 - 120 days past due	$ 3,039,687	$ 8,955,213	$ 11,530,631	$ 6,170,155	$ 2,006,827	$ 1,069,664
120+ days past due	$ 1,539,164	$ 3,066,318	$ 7,607,774	$ 7,470,511	$ 3,565,776	$ 1,462,203
Total dollar value of accounts past due	$ 101,857,351	$ 99,171,183	$ 100,417,113	$ 83,435,389	$ 79,919,995	$ 84,186,879
Number of customers charged a late payment fee	-	-	-	-	-	14,762
Dollar value of late payment fees charged	$ -	$ -	$ -	$ -	$ -	$ 53,994
Number of disconnection notices issued	441,524	371,711	419,657	343,721	345,303	389,268
Number of installment payment plans (A) established	-	-	27,689	56,371	29,646	21,781
Dollars associated with installment payment plans (A) established	-	-	$ 16,190,126	$ 31,134,157	$ 16,030,123	$ 10,556,536
Number of installment payment plans (B) established	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	111	1,126	4,707
Number of failed installment payment plans (A)	-	-	-	1	40	364
Number of disconnections for nonpayment	-	-	-	15,223	24,929	18,633
Number of service reconnections after disconnection for nonpayment	-	-	-	9,816	19,458	14,806
Gross number of all accounts written off as uncollectible	9,199	8,038	4,631	4,960	5,601	9,505
Net dollar value of accounts written off as uncollectible	$ 943,300	$ 669,781	$ 31,896	$ 91,020	$ 545,532	$ 2,384,465
Number of accounts from PrePay to Post Pay	250	258	426	2,523	4,287	501
Number of accounts from Post Pay to PrePay	119	83	101	778	751	1,624

PSC Monthly Bad Debt Report

	2020	2020	2020	2021	2021	2021
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,629,842	2,632,262	2,635,402	2,639,760	2,642,999	2,647,099
Dollar amount billed	$ 599,803,112	$ 556,550,801	$ 604,370,234	$ 638,668,758	$ 610,583,476	$ 583,732,918
Total receipts	$ 738,772,517	$ 643,583,179	$ 642,525,659	$ 735,453,276	$ 702,803,727	$ 716,661,954
Number of customers charged a security deposit for a new account	2,020	1,893	1,674	1,933	1,714	1,984
Dollar value of security deposits charged for a new account	$ 987,462	$ 979,959	$ 1,172,230	$ 1,020,430	$ 1,160,680	$ 814,640
Number accounts that transferred a security deposit to a new premise	8,188	6,932	2,776	2,165	2,347	2,834
Dollar value of security deposits transferred to a new premise	$ 1,052,141	$ 877,778	$ 574,605	$ 453,642	$ 490,955	$ 593,244
Total number of accounts past due	406,629	485,361	504,536	491,449	407,173	407,694
30 - 60 days past due	405,171	481,640	502,564	489,087	388,371	402,966
60 - 90 days past due	42,860	60,092	81,182	76,216	78,130	55,998
90 - 120 days past due	6,899	10,219	14,955	20,672	22,003	19,841
120+ days past due	1,800	2,875	5,216	6,938	11,079	11,663
30 - 60 days past due	$ 71,035,897	$ 64,323,498	$ 65,132,288	$ 70,742,946	$ 56,607,877	$ 57,264,283
60 - 90 days past due	$ 5,494,386	$ 7,059,995	$ 7,834,299	$ 7,656,268	$ 8,407,564	$ 5,675,507
90 - 120 days past due	$ 1,035,598	$ 1,393,188	$ 1,942,832	$ 2,218,104	$ 2,300,183	$ 2,364,565
120+ days past due	$ 1,029,419	$ 992,564	$ 1,631,965	$ 2,273,365	$ 3,106,975	$ 3,758,493
Total dollar value of accounts past due	$ 78,595,301	$ 73,769,245	$ 76,541,383	$ 82,890,684	$ 70,422,599	$ 69,062,847
Number of customers charged a late payment fee	357,967	313,633	311,065	322,914	355,035	313,297
Dollar value of late payment fees charged	$ 1,519,041	$ 1,187,544	$ 1,168,073	$ 1,247,064	$ 1,471,746	$ 1,268,950
Number of disconnection notices issued	393,772	398,517	393,480	383,729	407,460	370,498
Number of installment payment plans (A) established	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	3,332	2,546	2,153	1,097	2,046	107,064
Number of failed installment payment plans (A)	1,375	1,445	2,297	1,193	1,458	1,273
Number of disconnections for nonpayment	20,313	17,215	18,062	17,308	18,790	19,979
Number of service reconnections after disconnection for nonpayment	16,727	13,569	13,077	11,488	13,350	15,101
Gross number of all accounts written off as uncollectible	11,173	8,816	8,045	8,446	7,415	8,505
Net dollar value of accounts written off as uncollectible	$ 3,040,820	$ 1,222,478	$ 2,059,537	$ 1,763,256	$ 700,810	$ 957,583
Number of accounts from PrePay to Post Pay	168	157	291	423	255	548
Number of accounts from Post Pay to PrePay	1,686	1,790	1,855	1,307	1,552	1,306

PSC Monthly Bad Debt Report

	2021	2021	2021	2021	2021	2021
ALL CUSTOMER CLASSES	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,651,534	2,655,359	2,658,003	2,659,883	2,663,750	2,665,348
Dollar amount billed	$ 545,186,814	$ 551,944,931	$ 694,858,754	$ 779,522,095	$ 875,306,935	$ 816,211,094
Total receipts	$ 645,819,034	$ 647,315,217	$ 694,642,624	$ 797,823,999	$ 889,016,100	$ 919,357,513
Number of customers charged a security deposit for a new account	2,107	2,073	2,266	2,603	2,590	2,245
Dollar value of security deposits charged for a new account	$ 876,368	$ 1,231,158	$ 1,373,429	$ 1,173,116	$ 1,253,619	$ 1,106,860
Number accounts that transferred a security deposit to a new premise	2,515	2,122	2,503	2,304	2,276	1,927
Dollar value of security deposits transferred to a new premise	$ 527,376	$ 442,324	$ 523,203	$ 494,928	$ 488,791	$ 412,272
Total number of accounts past due	427,213	392,483	370,601	389,794	411,197	431,430
30 - 60 days past due	425,272	380,799	363,317	386,956	409,494	429,853
60 - 90 days past due	58,763	53,659	48,915	43,980	46,356	50,069
90 - 120 days past due	18,130	17,447	14,216	8,104	6,801	7,145
120+ days past due	11,042	9,273	8,137	4,180	2,349	2,330
30 - 60 days past due	$ 59,996,814	$ 54,423,072	$ 48,822,981	$ 61,172,748	$ 72,986,034	$ 82,511,792
60 - 90 days past due	$ 5,996,862	$ 5,331,877	$ 5,693,240	$ 3,814,528	$ 4,186,483	$ 5,585,883
90 - 120 days past due	$ 2,500,231	$ 3,091,189	$ 2,600,253	$ 1,240,738	$ 685,693	$ 799,392
120+ days past due	$ 4,163,327	$ 4,050,907	$ 4,266,857	$ 2,073,126	$ 870,614	$ 768,303
Total dollar value of accounts past due	$ 72,657,234	$ 66,897,045	$ 61,383,332	$ 68,301,141	$ 78,728,824	$ 89,665,371
Number of customers charged a late payment fee	306,451	298,463	289,726	337,961	365,448	394,569
Dollar value of late payment fees charged	$ 1,211,966	$ 1,244,455	$ 1,187,226	$ 1,389,258	$ 1,505,937	$ 1,769,981
Number of disconnection notices issued	352,129	355,316	345,822	365,703	379,666	399,056
Number of installment payment plans (A) established	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	3,100	3,634	1,431	249	-	-
Dollars associated with installment payment plans (B) established	$ 1,464,322	$ 1,720,813	$ 1,072,505	$ 286,477	$ -	$ -
Number of installment payment plans (A) billed in full	10,954	-	-	-	-	-
Number of failed installment payment plans (A)	912	812	629	352	545	
Number of disconnections for nonpayment	17,099	18,387	20,838	21,393	22,838	25,755
Number of service reconnections after disconnection for nonpayment	13,240	14,796	15,481	15,484	16,338	18,166
Gross number of all accounts written off as uncollectible	8,359	7,396	6,754	6,601	8,992	9,354
Net dollar value of accounts written off as uncollectible	$ 1,354,911	$ 1,448,371	$ 446,377	$ 802,300	$ 1,974,915	$ 2,348,585
Number of accounts from PrePay to Post Pay	279	143	354	435	415	390
Number of accounts from Post Pay to PrePay	961	721	587	1,720	2,481	3,040

PSC Monthly Bad Debt Report

	2021	2021	2021	2022	2022	2022
ALL CUSTOMER CLASSES	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,667,865	2,670,816	2,672,926	2,676,745	2,678,540	2,682,477
Dollar amount billed	$ 649,815,539	$ 606,122,421	$ 630,272,457	$ 663,591,955	$ 684,878,236	$ 614,523,769
Total receipts	$ 835,254,511	$ 747,339,578	$ 688,310,972	$ 724,508,341	$ 769,599,088	$ 743,040,622
Number of customers charged a security deposit for a new account	2,306	2,577	2,179	2,156	2,113	2,055
Dollar value of security deposits charged for a new account	$ 1,006,353	$ 1,121,963	$ 1,351,403	$ 873,990	$ 879,207	$ 803,652
Number accounts that transferred a security deposit to a new premise	1,886	1,932	1,574	1,534	1,609	2,095
Dollar value of security deposits transferred to a new premise	$ 409,655	$ 441,150	$ 330,157	$ 333,763	$ 337,048	$ 420,835
Total number of accounts past due	453,115	427,778	421,928	429,078	428,458	405,675
30 - 60 days past due	451,135	426,330	419,699	426,767	425,804	404,218
60 - 90 days past due	57,571	55,885	61,988	61,745	59,757	48,614
90 - 120 days past due	8,049	8,883	10,520	12,346	12,376	10,105
120+ days past due	2,444	2,574	3,165	4,079	4,813	4,205
30 - 60 days past due	$ 83,278,565	$ 65,380,967	$ 58,683,591	$ 69,299,269	$ 66,414,341	$ 66,767,359
60 - 90 days past due	$ 6,278,163	$ 6,297,011	$ 5,841,149	$ 5,845,742	$ 5,497,110	$ 4,650,800
90 - 120 days past due	$ 847,006	$ 1,192,887	$ 1,241,355	$ 1,340,176	$ 1,141,707	$ 969,156
120+ days past due	$ 558,846	$ 600,430	$ 716,982	$ 1,033,968	$ 1,063,693	$ 976,625
Total dollar value of accounts past due	$ 90,962,581	$ 73,471,295	$ 66,483,077	$ 77,519,156	$ 74,116,851	$ 73,363,941
Number of customers charged a late payment fee	410,739	363,644	343,016	360,803	380,821	355,621
Dollar value of late payment fees charged	$ 1,879,837	$ 1,434,776	$ 1,282,933	$ 1,420,221	$ 1,482,269	$ 1,449,650
Number of disconnection notices issued	418,048	405,666	395,114	395,088	403,361	379,850
Number of installment payment plans (A) established	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-	-	-
Number of failed installment payment plans (A)						
Number of disconnections for nonpayment	27,595	24,973	26,561	11,266	24,124	18,869
Number of service reconnections after disconnection for nonpayment	20,150	18,568	19,340	8,605	17,945	14,264
Gross number of all accounts written off as uncollectible	9,535	9,789	9,943	9,096	8,460	9,340
Net dollar value of accounts written off as uncollectible	$ 1,664,249	$ 1,858,673	$ 1,903,667	$ 1,436,410	$ 926,720	$ 1,075,562
Number of accounts from PrePay to Post Pay	197	187	222	551	690	644
Number of accounts from Post Pay to PrePay	3,189	2,608	1,919	1,417	2,026	1,566

PSC Monthly Bad Debt Report

	2022	2022	2022	2022	2022
ALL CUSTOMER CLASSES	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**
Number of customers	2,685,547	2,687,272	2,691,260	2,693,769	2,697,837
Dollar amount billed	$ 607,831,653	$ 673,415,639	$ 934,877,210	$ 1,071,532,870	$ 1,011,517,765
Total receipts	$ 724,526,636	$ 717,503,855	$ 825,872,201	$ 1,120,880,822	$ 1,097,074,546
Number of customers charged a security deposit for a new account	2,116	2,246	2,159	2,184	2,146
Dollar value of security deposits charged for a new account	$ 1,002,832	$ 970,819	$ 975,354	$ 1,138,631	$ 1,197,735
Number accounts that transferred a security deposit to a new premise	1,823	1,847	1,961	1,777	2,183
Dollar value of security deposits transferred to a new premise	$ 381,730	$ 379,604	$ 405,137	$ 354,401	$ 455,137
Total number of accounts past due	399,565	381,586	398,093	430,465	449,574
30 - 60 days past due	398,083	380,092	396,534	428,478	447,479
60 - 90 days past due	54,091	53,469	65,659	61,161	64,758
90 - 120 days past due	9,637	10,118	12,167	13,254	13,282
120+ days past due	4,062	3,601	4,010	4,672	5,290
30 - 60 days past due	$ 60,665,911	$ 54,925,953	$ 62,151,311	$ 84,661,369	$ 95,851,667
60 - 90 days past due	$ 5,982,194	$ 5,444,631	$ 7,049,264	$ 6,594,669	$ 7,582,656
90 - 120 days past due	$ 1,230,328	$ 1,204,302	$ 1,405,004	$ 2,002,089	$ 1,625,252
120+ days past due	$ 922,664	$ 917,555	$ 1,113,776	$ 1,244,917	$ 1,397,777
Total dollar value of accounts past due	$ 68,801,096	$ 62,492,441	$ 71,719,353	$ 94,503,044	$ 106,457,351
Number of customers charged a late payment fee	338,854	309,239	336,359	388,991	420,530
Dollar value of late payment fees charged	$ 1,386,109	$ 1,172,732	$ 1,356,722	$ 1,770,405	$ 1,985,965
Number of disconnection notices issued	380,385	373,458	380,814	421,496	444,294
Number of installment payment plans (A) established	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-	-
Number of failed installment payment plans (A)					
Number of disconnections for nonpayment	20,601	18,902	20,168	20,594	27,604
Number of service reconnections after disconnection for nonpayment	15,757	14,776	15,838	15,926	20,570
Gross number of all accounts written off as uncollectible	9,866	9,075	8,400	7,647	9,998
Net dollar value of accounts written off as uncollectible	$ 1,564,498	$ 1,482,307	$ 1,178,248	$ 1,100,484	$ 1,442,897
Number of accounts from PrePay to Post Pay	357	311	655	741	759
Number of accounts from Post Pay to PrePay	1,676	1,225	1,181	1,582	2,982

PSC Monthly Bad Debt Report

	2022	2022	2022
ALL CUSTOMER CLASSES	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,700,953	2,704,609	2,708,441
Dollar amount billed	$ 945,429,949	$ 705,494,361	$ 624,952,565
Total receipts	$ 1,044,785,473	$ 935,528,684	$ 740,389,913
Number of customers charged a security deposit for a new account	2,025	REDACTED	REDACTED
Dollar value of security deposits charged for a new account	$ 801,072	REDACTED	REDACTED
Number accounts that transferred a security deposit to a new premise	1,746	1,816	1,795
Dollar value of security deposits transferred to a new premise	$ 351,225	$ 366,694	$ 356,324
Total number of accounts past due	455,303	435,535	339,279
30 - 60 days past due	453,530	430,025	322,807
60 - 90 days past due	67,393	68,408	70,331
90 - 120 days past due	12,572	12,479	15,072
120+ days past due	4,901	4,636	4,929
30 - 60 days past due	$ 89,118,869	$ 84,430,507	$ 51,919,816
60 - 90 days past due	$ 9,381,115	$ 8,611,255	$ 9,494,013
90 - 120 days past due	$ 1,775,403	$ 1,738,066	$ 2,105,244
120+ days past due	$ 1,283,429	$ 1,394,766	$ 1,426,161
Total dollar value of accounts past due	$ 101,558,815	$ 96,174,593	$ 64,945,234
Number of customers charged a late payment fee	418,085	382,574	196,852
Dollar value of late payment fees charged	$ 1,972,148	$ 1,770,280	$ 850,571
Number of disconnection notices issued	445,858	441,418	437,517
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	29,648	26,488	26,756
Number of service reconnections after disconnection for nonpayment	22,464	20,657	22,275
Gross number of all accounts written off as uncollectible	11,766	12,227	12,040
Net dollar value of accounts written off as uncollectible	$ 2,063,243	$ 2,793,316	$ 2,675,387
Number of accounts from PrePay to Post Pay	527	294	262
Number of accounts from Post Pay to PrePay	2,776	1,910	2,171

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES
Number of customers
Dollar amount billed
Total receipts
Number of customers charged a security deposit for a new account
Dollar value of security deposits charged for a new account
Number accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise
Total number of accounts past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
Total dollar value of accounts past due
Number of customers charged a late payment fee
Dollar value of late payment fees charged
Number of disconnection notices issued
Number of installment payment plans (A) established
Dollars associated with installment payment plans (A) established
Number of installment payment plans (B) established
Dollars associated with installment payment plans (B) established
Number of installment payment plans (A) billed in full
Number of failed installment payment plans (A)
Number of disconnections for nonpayment
Number of service reconnections after disconnection for nonpayment
Gross number of all accounts written off as uncollectible
Net dollar value of accounts written off as uncollectible
Number of accounts from PrePay to Post Pay
Number of accounts from Post Pay to PrePay

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY
Number of customers
Dollar amount billed
Total receipts
Number of customers charged a security deposit
Dollar value of security deposits charged for a new account
Number accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise
Total number of accounts past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
Total dollar value of accounts past due
Number of customers charged a late payment fee
Dollar value of late payment fees charged
Number of disconnection notices issued
Number of installment payment plans (A) established
Dollars associated with installment payment plans (A) established
Number of installment payment plans (B) established
Dollars associated with installment payment plans (B) established
Number of installment payment plans (A) billed in full
Number of failed installment payment plans (A)
Number of disconnections for nonpayment
Number of service reconnections after disconnection for nonpayment
Gross number of accounts written off as uncollectible
Number of accounts from PrePay to Post Pay
Number of accounts from Post Pay to PrePay

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	Definition
Number of customers	Number of Residential Customers
Dollar amount billed	Residential Revenue
Total receipts	Residential Sum of Payments
Number of customers charged a security deposit	Count of security deposits charged for new accounts
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise
Total number of accounts past due	Number of Residential Accounts 30+ days in Arrears
30 - 60 days past due	Number of Residential Accounts in 30-60 Day Arrears
60 - 90 days past due	Number of Residential Accounts in 60-90 Day Arrears
90 - 120 days past due	Number of Residential Accounts in 90-120 Day Arrears
120+ days past due	Number of Residential Accounts in 120+ Days Arrears
30 - 60 days past due	Dollars of Residential Accounts in 30-60 Day Arrears
60 - 90 days past due	Dollars of Residential Accounts in 60-90 Day Arrears
90 - 120 days past due	Dollars of Residential Accounts in 90-120 Day Arrears
120+ days past due	Dollars of Residential Accounts in 120+ Days Arrears
Total dollar value of accounts past due	Total Dollars of Residential Accounts in Arrears
Number of customers charged a late payment fee	Number of Residential Accounts billed late payment charge
Dollar value of late payment fees charged	Dollars of Residential Accounts billed late payment charge
Number of disconnection notices issued	Number of Residential disconnect messages issued on bill
Number of installment payment plans (A) established	Number of Residential installment payment plans established
Dollars associated with installment payment plans (A) established	Dollars associated with Residential installment payment plans established
Number of installment payment plans (B) established	Number of Residential installment payment plans (B) established
Dollars associated with installment payment plans (B) established	Dollars associated with Residential installment payment plans (B) established
Number of installment payment plans (A) billed in full	Count of Residential installment payment plan businesses that final billed (does not indicate paid or account closed)
Number of failed installment payment plans (A)	Count of Residential installment payment plans recorded in bad debt
Number of disconnections for nonpayment	Number of Residential accounts disconnected for nonpayment
Number of service reconnections after disconnection for nonpayment	Number of Residential accounts with restored service after disconnect for nonpayment
Gross number of accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)
Number of accounts from PrePay to Post Pay	Residential accounts transitioning from PrePay to Post Pay
Number of accounts from Post Pay to PrePay	Residential accounts transitioning from Post Pay to PrePay

PSC Monthly Bad Debt Report

	2020	2020	2020	2020	2020
RESIDENTIAL CLASS ONLY	**APR**	**MAY**	**JUNE**	**JULY**	**AUGUST**
Number of customers	2,267,594	2,273,185	2,277,482	2,279,582	2,282,827
Dollar amount billed	$ 224,293,003	$ 232,222,139	$ 320,244,149	$ 385,710,671	$ 401,084,269
Total receipts	$ 262,420,341	$ 269,081,270	$ 286,415,108	$ 340,383,734	$ 394,704,288
Number of customers charged a security deposit	1,182	1,282	1,107	1,202	1,209
Dollar value of security deposits charged for a new account	$ 207,312	$ 233,730	$ 179,035	$ 211,482	$ 258,582
Number accounts that transferred a security deposit to a new premise	8,470	9,406	4,907	7,791	8,133
Dollar value of security deposits transferred to a new premise	$ 1,058,482	$ 1,149,778	$ 548,717	$ 1,153,018	$ 1,151,531
Total number of accounts past due	449,088	417,351	402,299	344,897	344,629
30 - 60 days past due	446,793	413,915	398,225	342,244	343,322
60 - 90 days past due	142,798	151,368	158,146	86,358	35,698
90 - 120 days past due	26,763	67,110	82,782	47,145	9,321
120+ days past due	3,601	16,375	39,319	26,861	6,185
30 - 60 days past due	$ 55,506,406	$ 46,264,658	$ 42,298,839	$ 44,299,656	$ 52,738,351
60 - 90 days past due	$ 16,506,946	$ 16,768,584	$ 15,331,624	$ 7,592,993	$ 2,591,350
90 - 120 days past due	$ 2,284,124	$ 7,349,937	$ 8,886,025	$ 4,142,457	$ 619,961
120+ days past due	$ 309,147	$ 1,658,821	$ 5,342,839	$ 4,674,192	$ 1,172,817
Total dollar value of accounts past due	$ 74,606,622	$ 72,041,998	$ 71,859,328	$ 60,709,298	$ 57,122,479
Number of customers charged a late payment fee	-	-	-	-	0
Dollar value of late payment fees charged	$ -	$ -	$ -	$ -	$ -
Number of disconnection notices issued	438,882	350,199	397,657	325,173	328,179
Number of installment payment plans (A) established	-	-	26,937	54,627	28,762
Dollars associated with installment payment plans (A) established	$ -	$ -	$ 13,001,978	$ 27,899,985	$ 13,413,590
Number of installment payment plans (B) established	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	91	1,070
Number of failed installment payment plans (A)	-	-	-	1	38
Number of disconnections for nonpayment	-	-	-	13,640	22,210
Number of service reconnections after disconnection for nonpayment	-	-	-	8,881	17,454
Gross number of accounts written off as uncollectible	8,831	7,684	4,473	4,923	4,433
Number of accounts from PrePay to Post Pay	250	258	426	2,523	4,287
Number of accounts from Post Pay to PrePay	119	83	101	778	751

PSC Monthly Bad Debt Report

	2020	2020	2020	2020	2021	2021
RESIDENTIAL CLASS ONLY	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**
Number of customers	2,286,941	2,291,382	2,293,334	2,296,077	2,300,194	2,302,948
Dollar amount billed	$ 371,042,233	$ 241,878,777	$ 226,179,453	$ 271,249,044	$ 303,302,172	$ 279,461,049
Total receipts	$ 410,546,643	$ 325,532,543	$ 280,224,306	$ 291,625,863	$ 336,829,441	$ 319,607,916
Number of customers charged a security deposit	1,087	1,157	1,118	1,000	1,096	975
Dollar value of security deposits charged for a new account	$ 191,587	$ 197,936	$ 202,088	$ 186,155	$ 226,495	$ 174,445
Number accounts that transferred a security deposit to a new premise	8,110	8,180	7,001	2,701	2,095	2,265
Dollar value of security deposits transferred to a new premise	$ 1,215,569	$ 1,270,596	$ 1,031,586	$ 544,295	$ 422,737	$ 454,979
Total number of accounts past due	378,446	382,331	457,786	476,618	464,609	387,780
30 - 60 days past due	377,645	381,189	456,205	474,854	462,694	370,161
60 - 90 days past due	35,716	38,974	53,496	75,622	71,219	74,015
90 - 120 days past due	3,991	5,727	8,840	13,275	18,918	20,473
120+ days past due	1,266	1,267	2,325	4,529	6,207	10,314
30 - 60 days past due	$ 62,016,369	$ 57,278,640	$ 49,458,284	$ 49,229,306	$ 53,917,544	$ 47,619,232
60 - 90 days past due	$ 2,964,284	$ 4,076,497	$ 5,341,116	$ 5,937,687	$ 5,386,875	$ 6,373,013
90 - 120 days past due	$ 219,772	$ 531,143	$ 978,578	$ 1,521,239	$ 1,761,024	$ 1,850,813
120+ days past due	$ 162,370	$ 167,789	$ 335,182	$ 851,511	$ 1,495,373	$ 2,290,357
Total dollar value of accounts past due	$ 65,362,795	$ 62,054,068	$ 56,113,161	$ 57,539,743	$ 62,560,816	$ 58,133,414
Number of customers charged a late payment fee	14,148	341,223	295,347	294,087	303,423	336,971
Dollar value of late payment fees charged	$ 45,829	$ 1,174,786	$ 851,776	$ 829,135	$ 908,367	$ 1,097,518
Number of disconnection notices issued	371,821	377,588	381,279	376,649	366,525	389,465
Number of installment payment plans (A) established	21,423	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ 8,774,262	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	4,536	3,248	2,453	1,157	1,065	2,035
Number of failed installment payment plans (A)	358	1,320	1,399	2,208	1,145	1,367
Number of disconnections for nonpayment	16,727	18,513	15,897	16,343	15,233	16,858
Number of service reconnections after disconnection for nonpayment	13,213	15,067	12,460	11,805	10,143	11,992
Gross number of accounts written off as uncollectible	8,642	10,054	7,995	7,847	8,164	7,169
Number of accounts from PrePay to Post Pay	501	168	157	291	423	255
Number of accounts from Post Pay to PrePay	1,624	1,686	1,790	1,855	1,307	1,552

PSC Monthly Bad Debt Report

	2021	2021	2021	2021	2021	2021
RESIDENTIAL CLASS ONLY	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**
Number of customers	2,306,600	2,310,317	2,313,560	2,315,579	2,317,209	2,320,810
Dollar amount billed	$ 253,970,569	$ 226,593,617	$ 224,501,258	$ 321,746,685	$ 363,088,187	$ 397,837,549
Total receipts	$ 324,572,023	$ 279,608,724	$ 273,749,289	$ 301,149,374	$ 352,303,478	$ 391,088,178
Number of customers charged a security deposit	1,230	1,256	1,218	1,416	1,749	1,723
Dollar value of security deposits charged for a new account	$ 241,195	$ 202,592	$ 227,241	$ 262,329	$ 303,010	$ 272,524
Number accounts that transferred a security deposit to a new premise	2,744	2,431	2,052	2,431	2,225	2,198
Dollar value of security deposits transferred to a new premise	$ 548,294	$ 495,341	$ 415,669	$ 492,703	$ 448,060	$ 442,342
Total number of accounts past due	387,897	405,404	370,647	348,643	367,609	388,506
30 - 60 days past due	383,479	403,771	359,345	341,705	365,248	387,137
60 - 90 days past due	52,640	54,986	50,447	44,779	40,007	42,584
90 - 120 days past due	18,627	17,097	16,479	13,162	6,852	5,670
120+ days past due	10,980	10,565	8,935	7,773	3,764	1,943
30 - 60 days past due	$ 48,328,477	$ 46,985,796	$ 39,757,473	$ 36,562,903	$ 48,370,561	$ 57,317,886
60 - 90 days past due	$ 4,653,639	$ 4,693,951	$ 4,037,274	$ 3,046,559	$ 2,392,856	$ 2,930,365
90 - 120 days past due	$ 1,982,563	$ 2,136,579	$ 2,576,132	$ 1,322,547	$ 463,904	$ 315,870
120+ days past due	$ 2,898,036	$ 3,446,417	$ 3,414,968	$ 3,465,533	$ 1,456,078	$ 358,096
Total dollar value of accounts past due	$ 57,862,715	$ 57,262,743	$ 49,785,848	$ 44,397,543	$ 52,683,399	$ 60,922,217
Number of customers charged a late payment fee	296,632	290,469	282,210	273,023	320,918	347,522
Dollar value of late payment fees charged	$ 950,661	$ 956,805	$ 892,291	$ 839,193	$ 1,056,527	$ 1,197,286
Number of disconnection notices issued	354,206	336,070	338,995	329,606	349,135	362,751
Number of installment payment plans (A) established	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	3,100	3,634	1,431	249	-
Dollars associated with installment payment plans (B) established	$ -	$ 1,464,322	$ 1,720,813	$ 1,072,505	$ 286,477	$ -
Number of installment payment plans (A) billed in full	104,250	10,839	-	-	-	-
Number of failed installment payment plans (A)	1,256	1,020	781	605	345	543
Number of disconnections for nonpayment	17,965	15,179	16,706	19,124	19,381	20,746
Number of service reconnections after disconnection for nonpayment	13,639	11,900	13,557	14,297	14,204	14,931
Gross number of accounts written off as uncollectible	8,001	7,867	6,933	6,498	6,389	8,797
Number of accounts from PrePay to Post Pay	548	279	143	354	435	415
Number of accounts from Post Pay to PrePay	1,306	961	721	587	1,720	2,481

PSC Monthly Bad Debt Report

	2021	2021	2021	2021	2022	2022
RESIDENTIAL CLASS ONLY	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**
Number of customers	2,322,328	2,324,842	2,327,258	2,329,283	2,333,036	2,334,252
Dollar amount billed	$ 370,567,763	$ 250,185,889	$ 234,434,553	$ 267,894,785	$ 295,604,824	$ 312,353,342
Total receipts	$ 402,890,056	$ 343,728,355	$ 295,053,352	$ 287,026,623	$ 310,959,791	$ 347,702,969
Number of customers charged a security deposit	1,465	1,527	1,741	1,428	1,408	1,350
Dollar value of security deposits charged for a new account	$ 263,142	$ 259,748	$ 277,734	$ 225,513	$ 217,205	$ 209,371
Number accounts that transferred a security deposit to a new premise	1,861	1,817	1,870	1,525	1,471	1,562
Dollar value of security deposits transferred to a new premise	$ 377,459	$ 366,980	$ 380,110	$ 305,282	$ 299,710	$ 314,473
Total number of accounts past due	405,596	426,845	403,520	395,102	401,781	403,195
30 - 60 days past due	404,353	425,309	402,253	393,138	399,821	401,170
60 - 90 days past due	45,793	53,268	51,989	56,924	56,466	55,134
90 - 120 days past due	6,014	6,923	7,787	9,126	10,725	10,964
120+ days past due	1,871	2,046	2,186	2,633	3,409	4,188
30 - 60 days past due	$ 63,770,668	$ 65,372,848	$ 47,999,093	$ 43,647,028	$ 49,639,720	$ 52,905,055
60 - 90 days past due	$ 3,426,152	$ 4,359,281	$ 4,291,695	$ 4,016,738	$ 3,930,363	$ 4,089,827
90 - 120 days past due	$ 408,132	$ 515,807	$ 648,677	$ 728,498	$ 753,764	$ 750,697
120+ days past due	$ 258,826	$ 292,024	$ 320,460	$ 359,111	$ 511,721	$ 659,925
Total dollar value of accounts past due	$ 67,863,779	$ 70,539,961	$ 53,259,924	$ 48,751,373	$ 54,835,566	$ 58,405,505
Number of customers charged a late payment fee	373,729	387,163	344,407	323,916	340,407	359,402
Dollar value of late payment fees charged	$ 1,338,666	$ 1,371,451	$ 1,075,830	$ 978,024	$ 1,052,781	$ 1,144,397
Number of disconnection notices issued	381,216	398,312	387,429	376,659	376,648	384,179
Number of installment payment plans (A) established	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-	-	-
Number of failed installment payment plans (A)						
Number of disconnections for nonpayment	23,156	25,301	22,715	24,684	9,445	22,284
Number of service reconnections after disconnection for nonpayment	16,735	18,624	17,305	18,279	7,247	16,470
Gross number of accounts written off as uncollectible	9,103	9,302	9,509	9,567	8,879	8,212
Number of accounts from PrePay to Post Pay	390	197	187	222	551	690
Number of accounts from Post Pay to PrePay	3,040	3,189	2,608	1,919	1,417	2,026

PSC Monthly Bad Debt Report

	2022	2022	2022	2022	2022	2022
RESIDENTIAL CLASS ONLY	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**
Number of customers	2,337,847	2,340,488	2,341,972	2,345,570	2,347,882	2,351,695
Dollar amount billed	$ 257,682,148	$ 240,577,229	$ 257,252,492	$ 376,488,508	$ 429,788,616	$ 406,206,594
Total receipts	$ 318,841,233	$ 285,706,509	$ 277,659,910	$ 310,419,010	$ 407,618,480	$ 418,494,179
Number of customers charged a security deposit	1,313	1,402	1,457	1,342	1,463	1,349
Dollar value of security deposits charged for a new account	$ 216,945	$ 236,682	$ 238,239	$ 233,339	$ 257,141	$ 230,600
Number accounts that transferred a security deposit to a new premise	2,028	1,753	1,778	1,901	1,709	2,094
Dollar value of security deposits transferred to a new premise	$ 398,989	$ 349,155	$ 351,969	$ 378,502	$ 323,636	$ 411,097
Total number of accounts past due	382,574	376,464	359,590	373,510	404,974	424,477
30 - 60 days past due	381,372	375,255	358,415	372,187	403,405	422,798
60 - 90 days past due	44,777	49,592	49,084	60,877	56,394	59,922
90 - 120 days past due	8,850	8,506	8,958	10,823	11,834	11,831
120+ days past due	3,627	3,536	3,185	3,544	4,142	4,685
30 - 60 days past due	$ 53,981,008	$ 45,837,254	$ 40,842,374	$ 42,586,842	$ 59,562,322	$ 70,275,067
60 - 90 days past due	$ 3,228,473	$ 3,804,882	$ 3,493,688	$ 4,850,162	$ 4,104,279	$ 5,261,084
90 - 120 days past due	$ 652,229	$ 610,612	$ 689,434	$ 773,695	$ 881,557	$ 819,737
120+ days past due	$ 591,864	$ 576,561	$ 526,901	$ 533,563	$ 615,181	$ 738,747
Total dollar value of accounts past due	$ 58,453,573	$ 50,829,308	$ 45,552,396	$ 48,744,262	$ 65,163,338	$ 77,094,634
Number of customers charged a late payment fee	337,229	320,267	291,980	318,335	368,763	399,124
Dollar value of late payment fees charged	$ 1,111,804	$ 980,844	$ 865,290	$ 945,337	$ 1,238,996	$ 1,462,543
Number of disconnection notices issued	362,643	363,188	356,970	363,221	402,741	424,446
Number of installment payment plans (A) established	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-	-	-
Number of failed installment payment plans (A)						
Number of disconnections for nonpayment	17,201	18,967	17,375	18,335	18,518	24,891
Number of service reconnections after disconnection for nonpayment	12,910	14,491	13,591	14,428	14,287	18,434
Gross number of accounts written off as uncollectible	9,005	9,590	8,787	8,147	7,435	9,760
Number of accounts from PrePay to Post Pay	644	357	311	655	741	759
Number of accounts from Post Pay to PrePay	1,566	1,676	1,225	1,181	1,582	2,982

PSC Monthly Bad Debt Report

	2022	2022	2022
RESIDENTIAL CLASS ONLY	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,354,584	2,358,486	2,362,390
Dollar amount billed	$ 377,578,776	REDACTED	REDACTED
Total receipts	$ 426,328,565	REDACTED	REDACTED
Number of customers charged a security deposit	1,317	1,358	1,238
Dollar value of security deposits charged for a new account	$ 232,442	$ 230,213	$ 203,983
Number accounts that transferred a security deposit to a new premise	1,685	1,752	1,738
Dollar value of security deposits transferred to a new premise	$ 322,128	$ 336,704	$ 328,439
Total number of accounts past due	430,909	410,736	318,389
30 - 60 days past due	429,403	405,895	303,215
60 - 90 days past due	62,563	63,420	65,332
90 - 120 days past due	11,210	10,940	13,486
120+ days past due	4,305	3,983	4,292
30 - 60 days past due	$ 69,992,841	$ 62,931,335	$ 36,760,898
60 - 90 days past due	$ 5,773,920	$ 5,843,185	$ 6,343,587
90 - 120 days past due	$ 873,605	$ 934,646	$ 1,179,753
120+ days past due	$ 634,761	$ 622,147	$ 743,969
Total dollar value of accounts past due	$ 77,275,127	$ 70,331,313	$ 45,028,207
Number of customers charged a late payment fee	397,437	362,168	183,706
Dollar value of late payment fees charged	$ 1,436,210	$ 1,269,761	$ 592,617
Number of disconnection notices issued	427,018	422,219	415,622
Number of installment payment plans (A) established	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	27,173	24,274	24,581
Number of service reconnections after disconnection for nonpayment	20,498	18,865	20,488
Gross number of accounts written off as uncollectible	11,460	11,898	11,704
Number of accounts from PrePay to Post Pay	527	294	262
Number of accounts from Post Pay to PrePay	2,776	1,910	2,171

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY
Number of customers
Dollar amount billed
Total receipts
Number of customers charged a security deposit
Dollar value of security deposits charged for a new account
Number accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise
Total number of accounts past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
Total dollar value of accounts past due
Number of customers charged a late payment fee
Dollar value of late payment fees charged
Number of disconnection notices issued
Number of installment payment plans (A) established
Dollars associated with installment payment plans (A) established
Number of installment payment plans (B) established
Dollars associated with installment payment plans (B) established
Number of installment payment plans (A) billed in full
Number of failed installment payment plans (A)
Number of disconnections for nonpayment
Number of service reconnections after disconnection for nonpayment
Gross number of accounts written off as uncollectible
Number of accounts from PrePay to Post Pay
Number of accounts from Post Pay to PrePay